

GREAT ODUM PHARMACEUTICALS

Terms and Conditions

1. Introduction

Welcome to Great Odum Pharmaceuticals, a leading pharmaceutical company based in Accra, Ghana, dedicated to providing high-quality medications, healthcare products, and medical services. By engaging with our company whether by purchasing products, using our services, or accessing our facilities you agree to comply with and be bound by these Terms and Conditions (T&C).

If you do not agree with any part of these terms, please refrain from using our products or services.

2. Definitions

- "Company," "We," "Us," "Our" refers to Great Odum Pharmaceuticals.
- "Customer," "You," "Client" refers to any individual, healthcare provider, or entity purchasing or using our products/services.
- "Products" refers to medicines, medical supplies, and healthcare items sold by Great Odum Pharmaceuticals.
- "Services" includes consultations, medical advice, drug dispensing, and any other healthcare-related offerings.

3. General Terms

3.1 Eligibility

- You must be at least 18 years old or under the supervision of a legal guardian to purchase prescription medications.
- Healthcare providers must present valid licenses and certifications when procuring restricted drugs.

3.2 Compliance with Laws

- All transactions are subject to Ghanaian pharmaceutical regulations, including the Food and Drugs Authority (FDA) guidelines.
- Prescription medications will not be dispensed without a valid prescription from a licensed medical practitioner.

3.3 Product Availability & Pricing

- Prices are subject to change due to market fluctuations, taxes, or regulatory adjustments.
- We reserve the right to limit quantities or discontinue products without prior notice.

4. Orders & Purchases

4.1 Order Acceptance

- All orders are subject to stock availability and verification.
- We reserve the right to cancel or reject orders suspected of fraud, misuse, or violation of regulations.

4.2 Payment Terms

- Payments must be made in Ghana Cedis (GHS) unless otherwise agreed.
- We accept cash, mobile money, bank transfers, and approved credit/debit cards.
- No refunds will be issued for prescription medications unless under exceptional circumstances (e.g., recall or defect).

4.3 Delivery & Returns

- Delivery timelines are estimates only and may vary due to logistics or regulatory checks.
- Damaged or incorrect items must be reported within 48 hours for replacement/refund.
- Expired or opened medications cannot be returned.

5. Medical & Liability Disclaimer

5.1 No Medical Advice Without Consultation

- Our staff do not diagnose or prescribe without proper medical evaluation.
- Information provided (e.g., drug leaflets) is not a substitute for professional medical advice.

5.2 Limitation of Liability

- Great Odum Pharmaceuticals shall not be liable for:
 - Misuse of medications beyond prescribed dosages.
 - Adverse reactions due to undisclosed allergies or improper use.
 - Third-party services (e.g., external lab tests or referrals).

6. Privacy & Data Protection

- We adhere to Ghana's Data Protection Act (Act 843).
- Personal/medical data collected will only be used for transactions, compliance, and improving services.
- Data will not be sold to third parties without consent, except where required by law.

7. Intellectual Property

- All branding, logos, and product information are owned by Great Odum Pharmaceuticals.
- Unauthorized reproduction or distribution of proprietary materials is prohibited.

8. Dispute Resolution & Governing Law

- Any disputes shall first be resolved through mediation in Accra.

- If unresolved, matters will proceed under Ghanaian courts.
- These T&Cs are governed by the laws of Ghana.

9. Amendments

- We may update these terms periodically. Continued use of our services implies acceptance of changes.


10. Contact Us


For inquiries, complaints, or regulatory concerns:

Great Odum Pharmaceuticals

 Industrial Area, opposite Melcom plus

GPS: GA-131-7539, Accra, Ghana

 0243041131

 greatodum@gmail.com

 Greatodum.com

By engaging with Great Odum Pharmaceuticals, you acknowledge that you have read, understood, and agreed to these Terms and Conditions.

This document is legally binding. Seek legal counsel if clarification is needed.